Bugs & Buildings Termite and Moisture Control Vs New Construction Trends

Agenda

Subterranean Termite Control History/Facts
Sub. Termites and Moisture Relationship
Issues of the 1990's
Moisture Survey and Results/Case Studies
Customer Communication
Industry Trends
Conclusions – Working Together

Bert Snyder

Palmetto Exterminators

Vice President

Training and Technical Operations

Graduate Entomologist from Clemson U.

Over 28 Years of Experience

Past President of GCPCA and SCPCA



- Residential Termite and Pest Control Company
- Family Owned Since 1960
- 8 Locations Throughout SC
- Also Operate in Savannah, GA and Charlotte, NC
- Approximately 50,000 Customers
- 59th largest in USA, 17th largest in Southeast

Who are You?

Structural Engineers Mold Remediators Moisture Control Specialist Closed Crawlspaces **HVAC Specialist Licensed Contractors Architects** Lawyers

Subterranean Termite Control History/Facts

- Sub. Termites cause more than \$5 Billion in Damage per Year on Average!
- Annually this is more than Storms and Fires
- **1987** we lost Chlordane
- 1990's infestations were increasing rapidly
- 1995 Bait Systems were developed.
- Late 90's non repellents termiticides became available
- 2000 Wood Treatments labeled for New Construction

Subterranean Termite Biology 101

- Social Insects
- Caste System: Workers, Soldiers, Reproductives
- Workers do all of the damage
- Primary Queens can lay 2000 eggs per day
- Every year healthy colonies produce Swarmers
- 18 to 20 Colonies per Acre (**DNA mapping**)
- Can forage 200 to 300 feet looking for food
- Their primary source of moisture is from the ground

Formosan Subterranean Termites Fact vs. Fiction

- They are not a super termite and cannot eat thru concrete.
- Are one of 4 species of Subterranean Termites in SC.
- Formosans are Arboreal will infest live trees
 (17 different sp.). Love live oaks and water oaks.
- Colonies can grow to 5,000,000+ insects in size
- Are a very aggressive and resilient species.
- Create Carton Nests above ground in trees and homes.
- The inspection and treatment is the same for all species.
- Although rare, they do have the ability to infest a structure by flying in when an adequate moisture condition exists.

Sub. Termites and Moisture Relationship

- Must have moisture to survive.
- Above ground moisture sources increases Sub Termites success. Termites do not need to travel back to the soil as much if at all.
- Active Wood Destroying Fungi produces byproducts that attracts termites.
- Termites will follow the the moisture gradient.
- Active Fungi increases termite activity/tubing.
- Bulk moisture will disturb soil in treated areas.

The 1990's

- The Problems in 1990's caused us to Reevaluate our positions on Termite Control
 - Increased infestations
 - Increased Damage Claims
 - Increased Litigation
 - New products for that time not very effective
 - Increase retreatments
 - Increased Costs but lower prices
 - Builder Apathy

We had a Decision to Make!

- 1. Were we going to **change** or Business Model and **move away** from Termite Control?
- 2. Were we going to <u>maintain</u> our current Business Model and <u>become proactive</u> to change the current Trends?

We Chose Number 2!

How to change the Trends?

- We knew from experience that most of our claims were associated with moisture problems.
- How big of a problem was moisture?
- Moisture Survey of our customer base should give us the answer.

Survey Results

Annual Inspections - Percentage of customers with some form of moisture problem that needed the Homeowner's attention.

- Coastal Region (Charleston) 65%
- Midlands (Columbia) 50%
- Upstate (Greenville) 45%

Types of Problems

- Plumbing leaks
- Condensation on Ducts
- Condensation throughout the crawlspace
- Hanging or fallen insulation
- Damp soil no vapor barrier
- Poor ventilation
- No ventilation
- Dead air spaces
- Condensation drain lines in the crawlspace
- Crawlspace soil below grade

- Poor foundation drainage
- No gutters
- Active wood destroying fungi
- High wood moisture content
- Dryer vents in the crawlspace
- No or little insulation on ducts
- Leaking or broken ducts
- Construction defects
- Cracking or peeling paint
- Old or no caulking
- Exterior wood destroying fungi
- Stucco

Surface Mold and Mildew

- Surface Mold and Mildew is typically found in every crawlspace in the Southeast
- Unless it is very heavy or the wood moisture content is 20 % or greater we do not consider the presence of typical surface mold and mildew a problem.
- Wood Destroying Fungi becomes active when the Wood Moisture Content hits 28%

- Stucco
- Walk Under
- 20 years old
- \$900,000+







































- Crawlspace
- 15 years old
- \$500,000





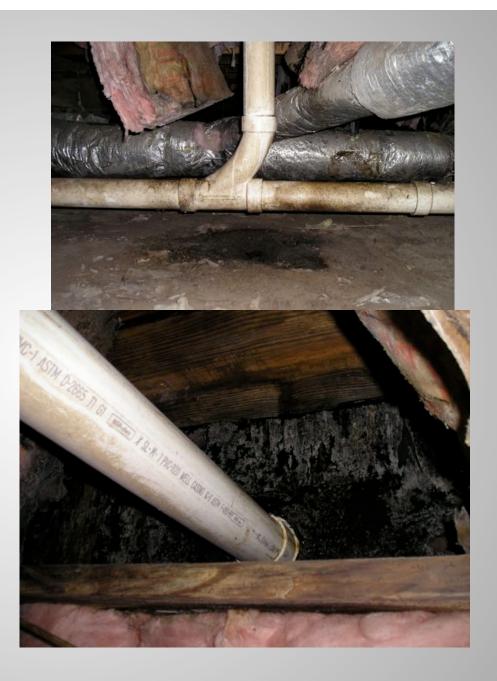










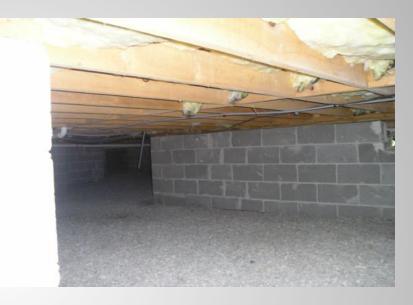


- Crawlspace
- 35 years old
- \$800,000













- Crawlspace
- Stucco
- 40 years Old
- \$1,500,000+





















































- Crawlspace
- 16 years old
- \$450,000



















Case #5









Case #5









Customer Communication

- Customer Education is the biggest Challenge.
 - Most Homeowners do not understand the complexity of moisture issues.
 - Homeowners are being told contradictory information from <u>so called</u> Moisture Control "Experts/Professionals"
 - Homeowners do not know who to believe.

Interior Temperature: The lower the interior temperature, the more likely that a crawl space moisture problem will exist. The floor framing of a home that is maintained very cool will often be below the dew point of the air in the crawl space and condensation will occur on those surfaces. When this occurs for long periods of time, staining and decay can develop in the wood. This condition can also saturate floor insulation. My experience is that homes maintained above 75 F have fewer problems.

Ground Covering Vapor Retarder: The solum (dirt floor in a crawl space) releases moisture vapor to the crawl space as a result of evaporation. Studies have shown that the average crawl space in the United States receives approximately 12 gallons/1000 square feet/day of moisture by soil evaporation. That number can increase to around 19 gal/1KSF/day when the soil is very wet. A 6 mil polyethylene vapor retarder, well lapped and staked to the soil can inhibit much of the soil evaporation and reduce the moisture load on the crawl space.

■ Crawl Space Vents: Contrary to what many people think, venting a crawl space in the summer does not usually reduce crawl space moisture. I have found that the absolute humidity or humidity ratio of the air outside a crawl space is often higher than that of the air in the crawl space. Consequently, venting to the exterior will increase the moisture load on the crawl space. The installation of crawl space vent fans can exacerbate the problem by injecting large quantities of humid outside air into the crawl space.

Ground and Surface Water: Liquid water can enter a crawl space through the foundation or by seeping through the soil. It is imperative that water be kept away from the perimeter of the home. The grade around the home should be sloped away to promote drainage. Installing gutters with leaders that transport water well away from the foundation is beneficial. Homes with irrigation systems are particularly sensitive to ground water. The irrigation timer should be programmed such that the ground does not become excessively wet.

HVAC Ducts in a Crawl Space: By their very nature, HVAC ducts are cool during the summer. It is important that the ducts be well sealed and insulated. There should be no gaps or tears in the insulation. There should not be excessive air leakage from the ducts into the insulation layer. Both of these conditions will result in condensation. The duct insulation should be installed at the appropriate thickness. When the insulation is wrapped too tightly, the insulation value decreases. An awl or ice pick can be used to check duct insulation thickness. If possible, the ducts should be insulated with R-values higher than the code minimum of R-6.

Industry Trends

- Green and Flat Roofs
- Closed Crawlspaces
- Foam Insulation
- Eaves and Overhangs
- Exterior Claddings

Green or Flat Roofs

- Green Roofs in an Area with Formosan Termites is a <u>VERY BAD</u> Idea.
- All Plant Material is a termite food source.
- All Green Roofs will <u>eventually</u> become infested with Formosan Termites.
- Formosan will create leaks as they forage.
- No way to treat effectively once infested.
- All Flat Roofs will leak in the near future.

Green Roof



Closed Crawlspaces

- Should the Pest Control Industry be in the moisture control business?
- My opinion in most cases is "NO"!
- I believe most companies are not qualified and do not have the education or experience to deal with this issue.
- Would you hire an building contractor to do your termite and pest control services?
- Prices range from \$2,500 to \$9,000 for the same job?

www.crawlspaces.org

A Quick Reference on Closed Crawl Spaces

WHEN STREET, S

Getting Started

Both scientific research projects and real-world installations demonstrate that properly closed crawl spaces can provide much Selter meedure contest than conventional, well-world crawl spaces in temperature furnishments. Hones with closed carwl apaces juben also called "search," "unvented" or "conditioned" crawl spaces) also can save significantly on-energy when compared to homes with eath-yented crawl spaces.

This sheet summarizes key locum that builders, code officials and consumers should keep in mind when deciding how to design or install closed crawl spaces in new construction.

The second sheet provides here sample designs that have been field lended and extensively monitored.

For more details and information on improving wallsented crawl spaces in-existing horizes, visit www.crawlapaces.org.



DESIGNING CLOSED CRAWL SPACES

The recommended components of a good design fall into six major categories:

Moisture Management

- A replicated system to direct water pany tion the business.
- Site grading and tandscaping that directs ground soften water away from the house.
- Foundation shallow and foundation dampproving or water proving to protect the observer bost nutrition water
- As easing of the access door, permission wall and permission flaming to prevent the entry of registers failer outputs an entit is registered for street grace from area, under permisso or disclo-
- Its assess door that is protected from real month, at least 4° higher than the adverse self grade and drade of a non-complete material, represent to market communities.
- If fully quality super related on the floor and particular walls to reduce proposation of water city the cross space
- Appliance discharge piper and softwards from Witchers, bullinorms, and clothes dryers that beremain outside the count space.
- A rechard drying system to reduce humbly (for exemple, a number of conditioned are or a dehantable)
- District with building values or sump pumps.
 In remove Right? water from the coast space.
 If recovery.
- Fixed uses that reserves standing or leavage, when required

Pest Control

- It is made inspection gap at the tay of the perimeter wall to lacificate detection
- But insulation in the band joint arise of wallresultand closed creal spaces to building inspection or treatment

Combustion Safety

- Specification of direct-west ("Net-pipe") controlled a graph form to be present extending an controlled our for hear feed against some and collected. Some menufacturers have direct and collected for our with non-direct wast modes. Alternate means of providing controlled our mod be against by the appliance mention and local mediantial collection modes.
- For home; or olds, basements or crael spaces, specification of taston reconsists requires or alerte if the phasture has an abacter pragar or any confusion sessioner.
- Typ homes on basements or chair sparms, optional specification of an appropriately placed naw gar lost starm if tool black application of fael lines are in the home.

Fire Safety

- Air availing of all peretrations in the tubficer with non-precise materials.
- Disconnectation of the cating in attemption of separat frame implantaactions a framed frame. If application
- Documentation at the raining to allow irrelation of exposed facing or backing materials on ball implicion. If applicable

Thermal Insulation

- Insulation of the last-floor or of the periodic self in provide fail 8-value required by the trus residence code. Note that preventer resolution may be logged on the interestantion, extense surface or recold the province self, or the periodic self shall may provide the required 6-value.
- Insulation of the sub-floor installed without page or compression and in full contact with the sub-floor to enhance command it value.
- Non-pressure resistance if the percentage and its resistant
- Insolition on the creat space according of minimum 8-2

Radon Control

- In peop where retire is you or where the total merchanics cold requires uponed of radios or other yout goods. Income with cooled travel space translations can be would received and, if receiving neitigated with the same butteripies need for houses with a cold or benement translation in the same region.
- Terill Environmental Posterior Agency and the Surgeon Seneral Incommend among all horses for make.



Things to Consider #1

• Consult with your Termite Control Company before making any repairs or modifications to your crawlspace. Certain modifications may cause your Termite Control Company to cancel their contract on the structure if their inspection and treatment areas are restricted. Their involvement at the beginning of this process will typically avoid any contractual issues. It would be prudent to treat the wood and/or soil prior to any coverings that may be placed or sprayed over these areas.

Things to Consider #2

- When installing a (10-mil+ recommended) poly moisture vapor barrier for 100% of the crawlspace: Tape and mastic the joints together. Cut and anchor the poly so that it is flush or slightly resting against the foundation walls and piers. If there is no moisture seeping through the foundation wall, preferably do not seal the poly to the foundation walls or piers. The purpose of this is to not restrict the annual termite inspections and periodic retreatments. If the poly is to be sealed to the foundation, leave as much of the foundation wall exposed as possible (1 to 2 feet is preferred).
- Moisture may wick up the block.

Inspection Gap



Inspection Gap









Things to Consider #3

- Insulation: It is better to insulate the crawlspace sub floor and not the foundation wall due to the termite pressure in South Carolina.
- If insulation is to be placed on the foundation wall it must be 6 to 8" above the soil and 3 to 6" below the sill.

Things to Consider #4

- Install a dehumidifier designed specifically for crawlspaces
- Condition the air space in the crawlspace with an air supply from the living space
- You can also utilize the HVAC system duct work in the crawlspace.

These

Residential Basement and Crawispace Price List



| Santa Fe Advance | e Dehumidifier | & Accessories | Retail | Dealer | ı |
|------------------|----------------|--|----------|----------|---|
| -070 | 4020699 | Santa Fe Advance Dehumsoffiel | \$925.00 | \$775.00 | |
| 110 110 | 4020005 | Advance Duct Kit | \$75.00 | \$55.00 | |
| Grant Control | 4025845 | Advance Condensate Pump Kit | \$85.00 | \$75.00 | |
| | 4025831 | Aluminum Mesh/Foam Pre-Filter | \$7.00 | \$6.00 | |
| - | 4025568 | Standard Filter 12" x 12" x 1" MERV 11 | \$8.00 | \$7.00 | |

| Santa Fe Denumidher & Accessories | | POPULATION | Dealler | 4 | |
|-----------------------------------|---------|--|------------|----------|--|
| | 4021400 | Santa Fe Deturniditier | \$1,095.00 | \$875.00 | |
| The second | 4021453 | Santa Fe Duct Kit | \$75.00 | \$55.00 | |
| ,469K | 4020623 | 6" Supply Cultar | \$12.00 | \$9.00 | |
| | 4022220 | Condensate Fump Kit | \$75.00 | \$55.00 | |
| | 4022561 | Santa Fe Muffler Kit | \$75.00 | \$55.00 | |
| A | 4021468 | Black Foam Pre-Filter | \$5.00 | \$4.00 | |
| - Alle | 4001476 | Standard Silver No. v. 30" v. 2" MERV 11 | 52.00 | 56.00 | |

| Santa Fe HC Dehumidifier & Accessories | | | Retail | Dealer | |
|--|---------|---|------------|------------|--|
| | 4020081 | Santa Fe HC Dehuniditier | \$1,375.00 | \$1,025,00 | |
| St | 4024366 | 10" inlet Collar | \$12.00 | \$9.00 | |
| (| 4022220 | Condensate Pump Kit | \$75.00 | \$55.00 | |
| | 4021475 | Standard Filter 16" x 20" x 2" MERRY 11 | \$7.00 | \$6.00 | |
| - | 4025463 | Santa Fe HC Cart | \$75.00 | \$55.00 | |

| Santa Fe Dehumidifier General Accessories | | | Retail | Dealer | |
|---|-----|---------|------------------------------|---------|---------|
| | - 1 | 4020175 | Honeywell Dehumidistat | \$79.00 | \$40,00 |
| ASSING For | - 1 | 4020126 | 6" x 25" Insulated Flex Duct | \$40.00 | \$25.00 |

| Santa Fe RX Dehumidifier & Accessories | | | Retail | Dealer | |
|--|---------|---|------------|------------|--|
| | 4023673 | Santa Fe RX Dehumidifier | \$1,375.00 | \$1,175.00 | |
| The second second | 4023869 | Secondary Filter Housing | \$110.00 | \$95.00 | |
| | 4024145 | Hope Filter 99,976% Efficient 20" x 32" x 4". | \$225.00 | \$180.00 | |
| 100 | 4022489 | 95% Filter 16" x 20" x 4" (use 2) MERV 14 | \$87.00 | \$72.00 | |
| | 4023612 | Carbon Filter 16" x 20" x 3" (use 2) 100 | \$90.00 | \$77.00 | |
| 100 | 4024264 | Pleated Filter 16" x 20" x 1" (use 2) | \$9.00 | \$8.00 | |
| | 4021475 | Standard Filter 16" x 20" x 2" MERIV 11 | \$7.00 | \$6.00 | |
| | 4024528 | Bulk Activated Carbon Granules | \$195.00 | \$90.00 | |

and Particular cont 800 AGO 7533 Prices affective light 2000.

Not These



Foam Insulation

- Must be kept 6" above grade
 - Clemson Bulletin #9
- This includes all foam board and Spray Foam
- <u>DO NOT</u> use open cell Foam in a the crawlspace! <u>IT IS A SPONGE!</u>
- Subterranean Termites Love to tunnel through Foam – man made tube.

Foam Applications

- Closed-cell foam insulation is resistant to moisture, has a higher R-Value per inch than standard insulation, and can add structure strength to the sub floor system.
- It is better to insulate the crawlspace sub floor and not the foundation wall due to the termite pressure in South Carolina.
- If possible, <u>do not</u> install insulation on crawlspace foundations walls, sills and sub floor (12 inches) <u>behind dirt filled porches</u>, sills and sub floor (12 inches) <u>behind decks</u>, sills and sub floor <u>under fireplaces</u>, and <u>around all plumbing penetrations</u> (12 inches).
- The "12 inches" refers to the wood sub floor and/or joists in those areas.

Foam Applications cont.

- These areas will eventually have some form of moisture intrusion or plumbing leaks and will be a condition conducive to termite infestations.
- The insulation can trap moisture in these areas if a leak occurs.
- These areas need to be accessible for inspection and periodic treatments.

Eaves and overhangs

- All Structures with little or no eave or overhangs are more prone to moisture problems.
- Bulk moisture directly next to foundations will move the soil.
- Soil movement will decrease the effectives of a Termite treatment.

Exterior Claddings

- The GOOD
- Treated Plywood First Row
- CompositesHardie PlankPVC
- Flashing and Caulking details are still important with Composites

Exterior Claddings

- The BAD
- Stucco of any kind over wood!!
- OSB, Press Board, MDF
- Newer OSB is improving
- Foam of any kind in contact with or close to the Soil
- Superior Walls remove bottom 6" of foam before slab is poured.

Termite Hot Spots

- Dirt Filled Porches and/or raised planters
- Decks splash
- Fireplace Chimneys all leak
- Garage Doors expansion
 joints driveways are steering
 termites to the structure.

Wood & Soil Treatments

- Wood Treatments Use EPA Register Products
 - Bora-Care, Mold-Care, BorRam, MoldRam
- Blue Wood not as strong.
- **Termidor** The # 1 control product on the market today (www.termidorhome.com)
- **Bait Systems** not effective as a stand alone Termite Control product in the Southeast.
 - (My Opinion)

Results/Conclusions

What Have We Done?

- Increased our awareness on moisture and fungi during annual inspections
- Became proactive on educating our customers with better communications and documentation
- Made our customers aware of their responsibilities
- Significant growth with less termite infestations
- We need to work together Keep an open Mind